Real Fairyland Return Form

Dear Earthie Customer,
Thank you for your purchase from Real Fairyland®! We hope that your purchases bring you hours of fabberful fairy fun! We guarantee all of our products, so if you're not completely satisfied with an item, please return it for a quick exchange, refund, or credit of the purchase price, per the Return Policy terms.

If you have any questions about returning your items to Real Fairyland, please send us an email at help@TheRealToothFairies.com or call 910-509-0565.

Please follow these easy instructions to return an item:
1. Complete part 1, 2, or 3 below based on your situation. Write in the reason code for your return (if any) and then write an address for your shipment or refund in the bottom right area of this form (if applicable).
2. Pack this completed form, along with your items, securely in a corrugated shipping box. Cut out the return address label below and affix it to your package.
3. Ship your Earthie package to us via UPS, FedEx, or insured US Mail for your protection. Sorry we can't accept COD packages.

1 I AM RETURNING

(Look at the shaded reason code list to the right to show your reason code)

Qty	Product code	Product name	Color	Size	Reason code	Price
				Return Total		

2 I AM ORDERING

Qty	Product code	Product name	Color	Size	Price
				Order Total	

3 PAYMENTS

(Complete only if balance due to Real Fairyland.)

Enclose your payment(s) as indicated below. Do not send cash or checks.
Make money order payable to: Royal Council of the Real Fairyland

☐ Visa ☐ Discover/Novus ☐ Money order
☐ MasterCard ☐ American Express ☐ Gift certificate

Phone ( )
Required if paying by check

Card account number

Expiration date

Print name

Signature of authorized buyer

Return total	
Order total	
Subtotal	
Shipping & processing 5% of subtotal (For U.S. and its possessions. Call for international and rush rates.)	
Sales tax (Required for delivery in NC)	
Balance U.S. currency only If balance is due to customer	

Reason For Your Return

SERVICE
- S1 Incorrect item shipped
- S2 Delivered too late
- S3 Item missing
- S4 Part of item missing
- S5 Damaged by carrier
- S6 Poorly packaged/contents damaged

QUALITY
- Q1 Manufacturing defect
- Q2 Too expensive
- Q3 Not as pictured
- Q4 Not as described
- Q5 Dislike garment fabric
- Q6 Dislike color
- Q7 Color faded or bled
- Q8 Quality expectation not met

FIT/SIZING
- F1 Too small
- F2 Too large

OTHER REASONS
- R1 Changed my mind
- R2 Was a duplicate gift
- R3 Too old for child
- R4 Too young for child
- R5 Ordered by mistake
- R6 Related to return of other item
- R7 Other _____

The Real Tooth Fairies®

Earthie Returns
Royal Council of the Real Fairyland, LLC
1319 - CC Military Cutoff Road #101
Wilmington, NC 28405

Address for refund or replacement shipment

Name

Address

City State, Zip

Daytime phone

Return check	If your order was paid for by check, money order, or gift certificate, or was a gift, a refund check will be generated and sent to the address you indicate above.
Credit card credit	If your order was a credit card purchase, a credit will be sent to your credit card company . Please allow up to 2 billing cycles for the credit to appear on your statement.